



**Human Services Committee
Regular Meeting
October 27, 2025 - 4:00 PM
1 East Main Street
Annex Conference Rm 1
2nd Floor**

AGENDA

CALL TO ORDER

PUBLIC PARTICIPATION

- A. The Human Services Committee Meeting scheduled for Monday, October 27, 2025, at 4:00 p.m. will be held in person and virtually.

Microsoft Teams [Need help?](#)

[Join the meeting now](#)

Meeting ID: 248 953 040 008

Passcode: AA2Tw5

Dial in by phone

[+1 509-530-1507,,207853047#](#) United States, Spokane

[\(509\) 530-1507,,207853047#](#) United States (Toll-free)

[Find a local number](#)

Phone conference ID: 207 853 047#

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)

ROLL CALL

AGENDA MODIFICATIONS

PUBLIC COMMENT

This is the place on the agenda where the public is invited to speak to the Board on any issue.

- A. The public can participate in-person or submit written comments in advance. Participants can submit written comments via mail, fax, or email. All written comments must be received prior to 5:00 p.m. on the day before the scheduled meeting and must be 350 words or less.

Please mail written comments to:

City of Auburn

Attn: Jody Davison, CDBG Coordinator

25 W Main St

Auburn, WA 98001

Please fax written comments to:

Attn: Jody Davison, CDBG Coordinator

Fax number: 253-288-3132

Email written comments to: jdavison@auburnwa.gov

If an individual requires accommodation to allow for remote oral comment because of a difficulty attending a meeting of the governing body, the City requests notice of the need for accommodation by 5:00 p.m. on the day before the scheduled meeting. Participants can request accommodation to be able to provide a remote oral comment by contacting Human Services Department in person, by phone 253-876-1965, or by email (jdavison@auburnwa.gov).

ANNOUNCEMENTS, REPORTS, AND PRESENTATIONS

- A. Presentation by Sound Generation
- B. Presentation by Catholic Community Services, Catherine and Ritas House

APPROVAL OF MINUTES

- A. Discussion and approval of the October 13th Special Meeting Minutes

ACTION ITEMS

- A. Discussion of the 2025-2026 surplus grant funding.

SCHEDULE FOR UPCOMING MEETINGS

- A. The next Human Service Committee Meeting will take place on November 24, 2025 4:00 PM at 1 East Main Street Annex Conference Rm 1, 2nd Floor.

ADJOURNMENT

Agendas and minutes are available to the public at the City Clerk's Office and on the City website (<http://www.auburnwa.gov>).



AGENDA BILL APPROVAL FORM

Agenda Subject:

Presentation by Sound Generation

Meeting Date:

October 27, 2025

Department:

Human Services

Attachments:

2025.10.27 Sound VTS

Budget Impact:

Administrative Recommendation:

Background for Motion:

Background Summary:

Councilmember:

Staff:

Volunteer Transportation Services (VTS)

City of Auburn



Who we are

- **Our senior transportation volunteers provide free rides to:**
- Medical appointments, including doctor visits & physical therapy
- Food banks
- Group activities and senior centers
- Other necessary destinations (appointments/pharmacies)
- Our team consists of over 170 volunteer drivers who dedicate their time to assisting older adults with limited transportation options. Our drivers who volunteer for our senior transportation program are compassionate, patient, and will wait with the client until they are ready to return home. The older adults who use Volunteer Transportation are greatly appreciative for the helping hand and moral support.



Rider Eligibility

- King County, WA residents ages 60 and over
- Able to transfer into a private vehicle with minimal assistance
- Caregivers or family may ride with prior notice

How to register & Schedule

- Call (206) 448-5740 or
- 1-800-282-5815
- Please provide a two week notice for all ride requests
- Scheduling hours are weekdays 8:00 A.M. – 4:30 P.M.





Volunteer Transportation
Services awarded
\$10,000 annually in 2024
& 2025



In 2024, we provided

- 359 Trips (199% of annual goal of 180)
- 6,228 miles (313% of annual goal of 1,992)
- 257 volunteer hours



So far in 2025, we have
provided

- 310 Trips (annual goal of 164)
- 5,251 miles (annual goal of 1,930)
- 188 volunteer hours

Client Stories

“Thank you so much for helping me get to Auburn from my home in Bellevue for my cancer treatments. I had to go Monday through Friday for over a month and as I am very weak from my almost a year spent fighting this disease, your service was a Godsend to me. The drivers were all kind, courteous, and always on time. I can’t afford to send very much, but I wanted to send something to show my appreciation.”

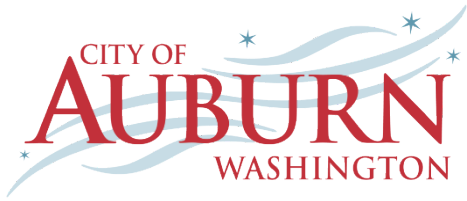
“I have used this service for several years now, and I really appreciate every single one of you either on the phone or driving. VTS has been a lifesaver to me, and I want you all to know how grateful I am. Everyone is always courteous, kind, and informative, very much appreciated.”



Thank you!

Questions?





AGENDA BILL APPROVAL FORM

Agenda Subject:

Presentation by Catholic Community Services, Catherine and Ritas House

Meeting Date:

October 27, 2025

Department:

Human Services

Attachments:

2025.10.27 October Auburn
Presentation CCS

Budget Impact:

Administrative Recommendation:

Background for Motion:

Background Summary:

Councilmember:

Staff:



A PROGRAM OF



CATHOLIC COMMUNITY SERVICES
SERVING PEOPLE OF ALL BELIEFS

Who We Are

Katherine's House & Rita's House empowers women to stabilize and normalize through onsite case management, connections to resources, and by providing a safe home like refuge for women in recovery from substance use disorder and we strive to ensure women exit homelessness permanently.

Who We Are

- Transitional housing for women in recovery
- Two houses in South King County, located in Auburn & Kent
- Each house can support 6 women for up to two years

Who We Serve

- Single women, 18 or older
- At least 30 days clean
- Designed for women who are currently unhoused
- Partnership with King County Drug Court to divert women from criminal justice system



How We Serve

- Structured, family-style living
- Program Manager, Case Manager, Life Skills Coordinators, Community Partners
- Accountability: House Meetings, Chores, Curfew, Meetings, Counseling, Treatment, Sponsors
- Encouragement: Sobriety Birthdays, Belly Button Birthdays, Graduations, Holidays, Monthly Events

Impact

- Katherine's House (started in 2000) has had over 200 successful exits
- Rita's House (started in 2010) has had over 100 successful exits
- 80% success rate of maintaining long term sobriety
- 58% of cost to incarcerate an individual for one year



When one person
volunteers, two
lives change.



A PROGRAM OF



CATHOLIC COMMUNITY SERVICES
SERVING PEOPLE OF ALL BELIEFS

WHAT DOES VOLUNTEER SERVICES DO?

A network of volunteers assist low-income older adults and adults with disabilities with household chores and other services they can no longer accomplish on their own, and cannot afford to pay for.





WHO DOES VOLUNTEER SERVICES SERVE?

ELIGIBILITY

- Adults 60 and older, OR 18 and older with a functional disability
- Living independently in own residence
- Limited support from family/community
- Low-income





Services Available for Clients

- TRANSPORTATION
- PHONE BUDDY
- HOUSEWORK
- SHOPPING/ERRANDS
- YARDWORK
- MINOR HOME REPAIRS
- PET CARE
- AND MORE!

Volunteer Services in Auburn



- Through 3rd Quarter of 2025:
 - 42% increase from 2024 in hours served
 - 28% increase from 2024 in numbers of clients served

IMPACT OF VOLUNTEER SERVICES ON CLIENTS



70-year-old client originally from Lebanon. Has lived in Auburn for about 15 years. She loves her small backyard outdoor space “for growing plants and herbs I can’t find here in the US that I like to use in my cooking.” But the plants had become overgrown and the small cement patio was covered with moss and slippery for her to walk on with her unsteady mobility issues. Volunteer D.T. helped client trim back all of the herbs, pull out the vines that were taking over, and then pressure washed the cement patio. Now A.J. is able to enjoy her outdoor space once again.

IMPACT OF VOLUNTEER SERVICES ON CLIENTS



A client who is 78 and has lived in her Auburn home for many decades. In the past two years she has begun to experience dizziness and frequent falls, which has caused some injuries and also made it much more difficult to clean or to get anywhere. Long-time volunteer J.W. stepped in help with cleaning in the kitchen and bathroom two to three times per month while the client was recovering from her most recent neck injury. The client is extremely grateful and left a voicemail for Volunteer Services about how much she adores J.W. and how much she appreciates the help.



Volunteers love Volunteer Services

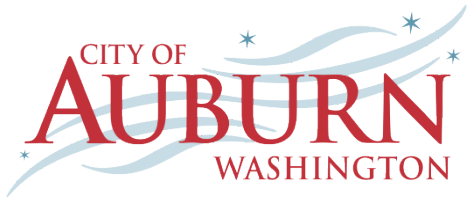
Joann W. is an Auburn resident. With VS for three years. Her volunteer hours:

2023: 35 hours

2024: 125 hours

2025: 168 hours

328 lifetime volunteer hours!!!



AGENDA BILL APPROVAL FORM

Agenda Subject:

Discussion and approval of the October 13th Special Meeting Minutes

Meeting Date:

October 27, 2025

Department:

Human Services

Attachments:

2025.10.13 - Special Meeting
Minutes

Budget Impact:

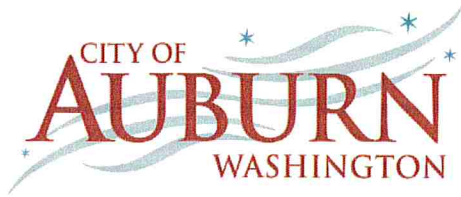
Administrative Recommendation:

Background for Motion:

Background Summary:

Councilmember:

Staff:



Human Services Committee
Special Meeting
October 13, 2025 - 4:00 PM
1 East Main Street
Annex Conference Rm 2
2nd Floor

MINUTES

CALL TO ORDER

The meeting was called to order at 4:02 p.m. in the Auburn City Annex, Conference Rm 2, located at 1 East Main Street, Auburn, WA.

ROLL CALL

Committee Members present: Chair, Carmen Goers, Committee members, Sue Miller, David Wright, Heather Weiss, Amber Lott, Ashley Samuel

Committee Members absent: Erica Tomas

Staff present: Human Services Director, Kent Hay, Jody Davison and Christina Alexander

APPROVAL OF MINUTES

- A. It was moved by Committee Member Sue Miller, seconded by committee Member Amber Lott, that the Committee approve the Human Services Committee Meeting minutes for September 22, 2025. Motion Carried.

ACTION ITEMS

- A. Funding priorities for 2026-2027

Motion to establish Funding Focus Areas; (1) Basic Needs and Job Training, (2) Homelessness and Housing stability. Motion made by Carmen Goers
Seconded by Heather Wise
Motion Carried

Motion to re-establish Funding Priorities for 2026–2027. Motion made by Amber Lott
Seconded by Heather wise
Motion Carried

Motion to establish a Tier Ranking System. Motion made by Carmen Goers
Seconded by David Wright

Motion Carried

SCHEDULE FOR UPCOMING MEETINGS

- A. The next regularly scheduled meeting of the Human Services Committee is October 27th 2025 at 4:00 pm, located at One East Main, Annex conference room 2 (2nd Floor), Auburn, Wa 98001

ADJOURNMENT

There being no further business to come before the Human Services Committee, the meeting was adjourned at 5:06 p.m.

APPROVED this 13th day of October, 2025

HUMAN SERVICES CHAIR

Kent Hay, Director of Human Services